

Fax Setup: Modem Compatibility

Configuring the Built-in Fax Server on any Info-Alert Server is fairly straight forward. The toughest part of the process lies with the compatibility of the Fax/Modem and the fax server software. Unfortunately there are many different standards, chip sets, classes, etc. that can be used with different modems and not all can be covered by the faxing solution available in Info-Alert.

Although we can not guarantee compatibility the following list of fax/modems have been shown to work with IA's fax solution either by our QA/Support department or by our end users experiences:

Manufacture – Model Number

- Multitech – MT5634ZBA-V92
- Multitech – MT5600ZDXV
- USR Sportster - 0456
- USR Faxmodem Sportster 56k – 0701
- USR Sportster – 14400
- USR Courier V.everything
- USR Courier V3.4 Fax
- Suprafax - 28.8
- Zoom 56k – 2949L
- Zoom 56k – 2948L
- Zoom - 3090 USB
- Motorola - Lifestyle 28.8
- Motorola – Onlinesurfr 28.8 ext
- Modemblaster Flash 56 – DE5620-2
- Hayes Optima 28.8 – 5240AM
- Hayes Optima 28.8 – 5205AM
- Hayes Accura 336 – 5647US
- D-Link – DFM 560E

The above list is by no means all of the compatible fax/modems available and we would encourage you to test your existing modem first using the 'Test fax' utility within Info-Alert Manager before you decide to purchase another modem. We will be continuously updating this list based on further testing either by ourselves or by the end users in an effort to streamline this process.