

A variety of adjustments have been made in version 3.3.b 01 to enhance the overall processing of alerts and actions. Added along with these processing adjustments are some new features and functions as shown below.

Please refer to the “Installation Guide” and “Administrator’s Guide” for a more detailed description of new features and functions.

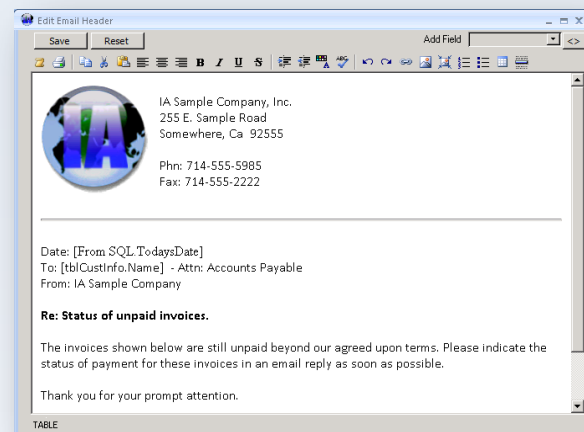
Overall

- Compatible with Vista, Windows 7, and Windows 2003/2008.
- Uses SQL 2005/2008 for better compatibility with new operating system versions.
- Compatible with Microsoft Access 2003 or Access 2007.
- Built in PDF generator (no need to use 3rd party).
- Improved internal IA Report Outputs, file output to PDF and email.

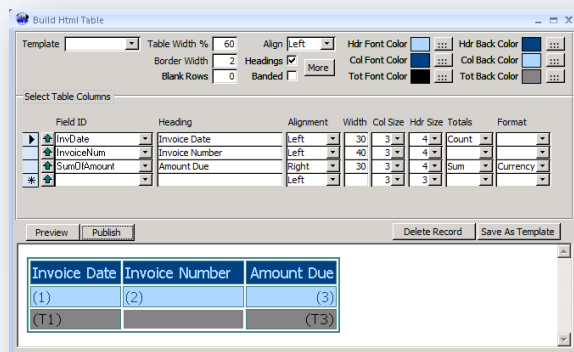
IA Manager

Action HTML Editor

Advanced HTML Editor added to the fax and email Actions, allows for a broader spectrum of HTML formatting options and remains as simple to use as the original IA HTML Creator.



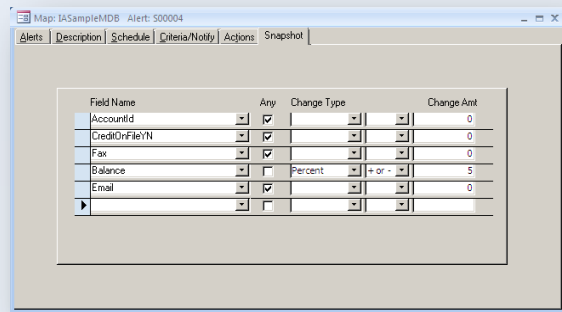
Action Detail HTML Table Builder



Action Detail HTML Table Builder Tool allows the end user to create a ‘table’ formatted output for Action records presenting the data in many different ways.

Alert Snapshot

Alert “Snapshot” ability allows you to monitor changes in fields or groups of fields. For example, alert me anytime someone changes a customer’s credit limit, terms code or distribution code, tell me anytime a customer’s balance increases by more than X%, etc.



Field Name	Any	Change Type	Change Amt
AccountID	<input checked="" type="checkbox"/>		0
CreditOnFileYN	<input checked="" type="checkbox"/>		0
Fax	<input checked="" type="checkbox"/>		0
Balance	<input checked="" type="checkbox"/>	Percent	+ or - 5
Email	<input checked="" type="checkbox"/>		0
	<input type="checkbox"/>		

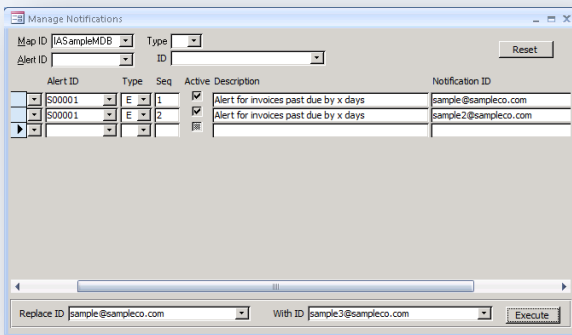
Customize Subject Lines

Further customize Action Emails and Faxes by adding ‘Field variables’ to the subject lines.

Action History Report

New Action History report allows you see who has been receiving action emails inside or outside of your company. This report can be viewed in multiple ways, including Summary which rolls up the individual Action outputs into a total for a given time period.

Alert Notification Manager



Alert ID	Type	Seq	Active	Description	Notification ID
500001	E	1	<input checked="" type="checkbox"/>	Alert for invoices past due by x days	sample@sampleco.com
500001	E	2	<input checked="" type="checkbox"/>	Alert for invoices past due by x days	sample2@sampleco.com

Manage notifications screen allows you to quickly identify who is being notified on which alerts along with the ability to edit or replace. For example “Joe” was getting notified on various alerts, “Julie” now takes Joe’s place in the company – we can change all of Joe’s notifications to Julie at one time without having to go in and out of each alert/sequence. Also a great place to see what notifications someone should be getting.

IA Server Processing

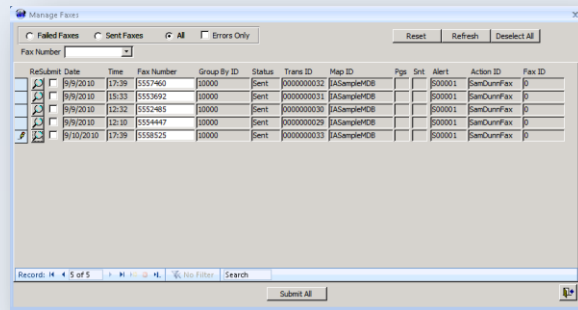
Improved IA Server processing now split between two files which provides improved performance and IA Template handling.

IA Data Backups

Automated and manual (on demand) IA data backup solution providing a simple backup of the Info-Alert database to the IABackup folder.

Manage Action Faxes

Enhanced “Manage Faxes” function allows for easier administration of Action fax activity. Included new fields, time, pages, pages sent and GroupBy ID which is linked to the new Action History table.



Rel-Submit	Date	Time	Fax Number	GroupBy ID	Status	Trans ID	Map ID	Page	Alert	Action ID	Fax ID
<input type="checkbox"/>	8/9/2010	17:39	5557460	10000	Sent	0000000032	ASampleMDB		000001	SamDunnFax	0
<input type="checkbox"/>	8/9/2010	15:33	5552692	10000	Sent	0000000031	ASampleMDB		000001	SamDunnFax	0
<input type="checkbox"/>	8/9/2010	12:32	5552485	10000	Sent	0000000030	ASampleMDB		000001	SamDunnFax	0
<input type="checkbox"/>	8/9/2010	12:30	5554447	10000	Sent	0000000029	ASampleMDB		000001	SamDunnFax	0
<input type="checkbox"/>	8/10/2010	17:39	5558525	10000	Sent	0000000033	ASampleMDB		000001	SamDunnFax	0

IA Data Tables Tool

IA Tables Tool provides a quick way to view all of the Info-Alert data tables directly from the IA Manager’s Admin Information screen.

Enhanced Activity Tracking

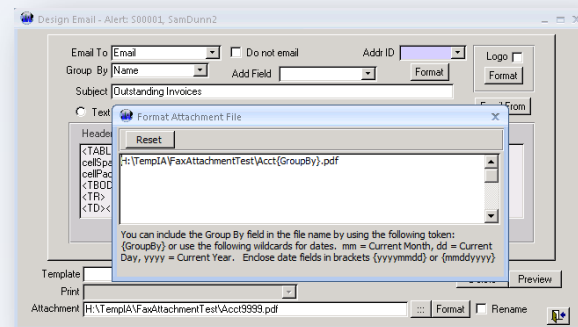
Improved Enhanced Tracking feature can be activated to provide additional troubleshooting within the Activity Log report.

Updated Email and Fax Clients

New Email Client provides more compatibility with existing ISP Spam requirements and new Fax Server upgrades provide additional performance and compatibility with latest operating systems.

Action File Attachments

Added ability to send attached files with Action emails and Action faxes. Use this function to include company warranty information, additional product certifications, billing policies, etc.



Individual Alert Reset

Added a new “Reset Alert” function that provides for the ability to reset an individual alert schedule, clear an individual alerts history and/or snapshot values while in a production environment.

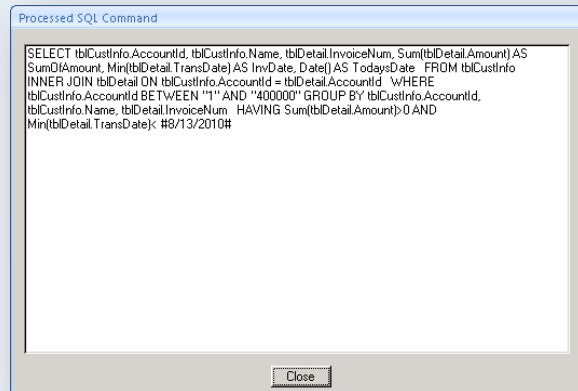
Alert Sequence Disable

Added a “Disable” checkbox to the Criteria Sequence of an alert to allow for a specific sequence to be disabled during a server run.

IA Tool Kit

View SQL Code during testing

Allow for SQL code view when testing. This function shows SQL code after the “WHERE” clause has been adjusted, just prior to being sent to query data.



```
SELECT tblCustInfo.AccountId, tblCustInfo.Name, tblDetail.InvoiceNum, Sum(tblDetail.Amount) AS SumOfAmount, Min(tblDetail.TransDate) AS InvDate, Date() AS TodaysDate FROM tblCustInfo INNER JOIN tblDetail ON tblCustInfo.AccountId = tblDetail.AccountId WHERE tblCustInfo.AccountId BETWEEN "1" AND "400000" GROUP BY tblCustInfo.AccountId, tblCustInfo.Name, tblDetail.InvoiceNum HAVING Sum(tblDetail.Amount)>0 AND Min(tblDetail.TransDate)<=#8/13/2010#
```

Alert Criteria Tokens

Criteria tokens are now available and can be used when building alerts. This allows the specific placement of criteria into the SQL command where it's needed. When using complex SQL commands Info-Alert sometimes could not distinguish where to place adjustments to the WHERE or HAVING clause, causing an error when testing.

Enhanced Field Identification

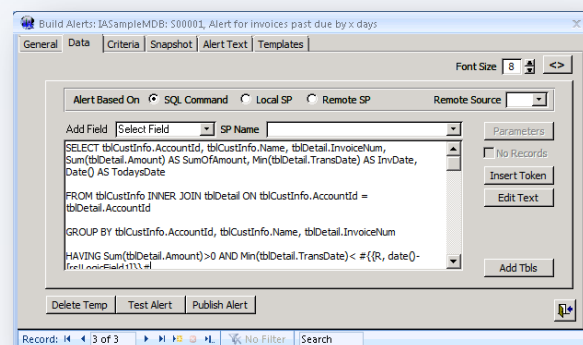
Better identification of tables being used in SQL command allowing tables and fields to show up in field pull downs. ALSO added the ability to add tables to the table list manually in case they were not identified by Info-Alert.

Custom WFI Import

Logic added to automatically import a custom WFI file during product installation. Can be used to deploy WFI's specific to your product or enhancements.

SQL Code Formatting

Typical SQL code formatting is now preserved when using the Build Alerts function. Previous versions stripped all the spaces out, resulting in a continuous block of code. (This formatting allows for an easier SQL code read).



IA Data Tables Tool

IA Tables Tool provides a quick way to view all of the Info-Alert data tables directly from the IA Manager's Admin Information screen.